

IMPACT ASSESSMENT OF CSR ACTIVITIES OF HPCL-MITTAL ENERGY LIMITED DURING COVID-19 PANDEMIC

BY: CENTRAL UNIVERSITY OF PUNJAB

The Corona virus proved to be a mammoth challenge for the world and different stakeholders including, Government, Industries and Non-Government entities put their best of the efforts to minimize the impact of pandemic.

During the COVID-19 nationwide lockdown, HPCL-Mittal Energy Limited acted in a cautious and responsible manner to manage the pandemic as well as support the temporary/casual/ daily wages workers by providing Ex-gratia grants, RT-PCR Test facilities at their premises and Quarantine facilities. It also extended support to Govt. of Punjab for a 100 Bed Makeshift Hospital.

This impact assessment report has been prepared post-long interaction with the temporary/casual workers/daily wage workers using a structured questionnaire by the researchers from Central University of Punjab. Secondary sources including media reports were also referred to conduct this study.

Ex-Gratia Grant to Temporary/ Casual Workers/ Daily Wage Workers During Covid-19 were extended to meet the challenges of lockdown and prevent the desperate reverse migration of workers during lockdown. Most of the respondents expressed that, ex-gratia payment helped in emotional upliftment of the workers and their family members. The amount supported was effectively utilized to buy basic amenities and medical requirements during lockdown. The effort met its objective, as more than 76% of respondents did not utilize this support for any travel back to their native place.

Most of the workers were satisfied with RT-PCR Test facility to temporary/ casual workers/ daily wage workers at their doorsteps. Most of the workers were of the opinion that any travel to health centres/cities for RT-PCR test would have been unaffordable and would have made them more susceptible to Corona infection.

Temporary/ Casual Workers/ Daily Wage Workers were satisfied with the arrangements of Quarantine centre as expressed by more than 86% of the respondents.

Makeshift Hospital prepared and Managed by Punjab Government, during Covid-19 Pandemic

The makeshift 100-bed hospital was an emergency preparation by Government of Punjab for the residents of Bathinda and nearby villages, which was built within one and half months. *HPCL-Mittal Energy Limited* had supported the work of external service i.e. water pipeline, drinking water pipeline, septic tanks, soakage pits, electrical supply cable, other electrical equipment & the oxygen pipeline up to hospital premises and support for equipment. In this makeshift hospital equipment like X-ray machines, ECG and Pathlab facility, 24X7 oxygen, electricity, water, sewage were also supported by *HPCL-Mittal Energy Limited*. Currently it is managed by local Government, District health department.

According to the District Administration, this makeshift hospital supported by refinery was sufficient to cater COVID19 patient looking for Level-3 facility who were in need of oxygen support. While inauguration of the facility Ex-CM , Punjab also appreciated the efforts of HMEI for emergency preparedness by means of Make shift Hospital.

Note: For further details please send your queries to vishwa.prasad@hmel.in